

HUNTER DOUGLAS WINDOW FASHIONS LIFETIME LIMITED WARRANTY

Hunter Douglas Inc. warrants that its Hunter Douglas brand window fashion products will be free from defects in materials and workmanship for as long as the original retail purchaser owns the product (or as otherwise set forth below*), PROVIDED THAT (i) such products were properly installed in residential dwellings; and (ii) such products were made or assembled exclusively from Hunter Douglas materials and components.

The obligation of Hunter Douglas and its licensed fabricators/distributors is limited to repair or replacement of the window fashion product or components found to be defective and excludes shipping charges and costs of removal and reinstallation. Repairs will be made with like or similar parts.

To obtain warranty service, contact the dealer from whom you purchased the product. Your dealer will work with its licensed Hunter Douglas fabricator/distributor to promptly repair or replace any defective parts or components without charge. If you require further assistance, contact Hunter Douglas at the address or telephone number listed below. Warranty claims must be accompanied by proof of purchase, as well as details regarding the nature of the problem, location of the product, etc.

This warranty does not cover any conditions or damages resulting from accidents, alterations, misuse, abuse, exposure to the elements, excessive humidity, fading or discoloration over time (with the exception of EverWood® Collection alternative wood blinds which are warranted against fading or discoloration of the slats, valances and bottom rails under normal conditions), or failure to follow our instructions with respect to measurement, installation, cleaning or maintenance. This warranty also does not cover any condition or damage resulting from removal of the product or reinstallation in the same or another window or application.

This warranty does not apply to conditions caused by normal wear and tear upon the product.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES. In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

*These products or components are warranted only for the periods specified below:

PowerRise® and PowerGlide® motors and circuitry;
Provenance® and Remembrance® motors
and components 5 years

Other Silhouette®, Duette® and
Vignette® motorized components 1 year

Different warranty periods and terms apply for commercial products and applications. Please contact Hunter Douglas for more information.



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HunterDouglas

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